



TechD and IBM Cognos TM1 Help a Cancer Treatment Center Reach Their Full Data Potential

The nation's largest private cancer center used IBM Business Intelligence across the organization. Their financial IT department did not utilize these to full potential, as budgeting tools were outdated and no longer supported. TechD ran a system-wide upgrade to Cognos TM1—assigning a full-time, on-site consultant to oversee migration. This enabled custom task creation, automated processes, and faster access for thousands of users.

THE CHALLENGE

The nation's largest private cancer center used IBM Business Intelligence tools across the organization, employing DataStates for ETL and DB2 for warehousing. Financial IT personnel still used an older version of Cognos and recognized they were not utilizing it to full potential. With rapid changes in technology, their custom budgeting tools relied on outdated language and were no longer supported. As new features are added rapidly, their existing systems and data format made it difficult to keep up.

THE SOLUTION

TechD oversaw a system-wide upgrade to IBM Cognos TM1 and assigned a full-time, on-site consultant to oversee data migration. They updated to the latest version available, provided troubleshooting, and created a software development kit to aid in deployment. TechD showed hospital how to use the system, explained dashboard features and reporting tools, and explained how to best utilize reporting features. TechD provided a full-time, on-site consultant to assist in the data migration. This enabled custom task creation, automated a number of processes, replaced time-consuming manual inputs, and provided a faster user interface.

THE BENEFITS

IBM Cognos TM1 has now streamlined financial processes—including billing, payroll, budgeting, and forecasting. Reporting tools—including Cognos/SPSS—allow analysts to detect potential fraud. Greater integration and database connectivity make real-time reporting easier for thousands of users—including the heads of several departments. As a result—the current system has eliminated redundant processes, streamlined reporting and budgeting, and provided easier access for end-users. The organization now utilizes approximately 70% of the system's functionality, up from 30% previously.



The client is a cancer treatment and research institution composed of two related facilities: a hospital providing patient care for cancer and related diseases and an institute focused on scientific research. As the world's largest and oldest dedicated cancer hospital—it has long been a leader in cancer surgery, chemotherapy, and radiotherapy. They were the first to develop services dedicated specifically to psychiatric aspects of cancer, cancer-related pain, and genetic counseling. It currently ranks as the nation's number one cancer hospital.